

About ChaperoneSM

ChaperoneSM provides a convenient and valuable service to help you determine the location of your child's mobile phone from your mobile phone or internet.

Locate a Child Phone from Your Phone:

You can view the approximate location of a child's phone using an application downloaded directly to your Verizon Wireless Get It Now[®] phone.

- 1 We need the beginning information how to get into Chaperone with the handset.
- 2 Use the Navigation Key to choose the child whose phone you want to locate and press OK.
- 3 Select Locate and press OK. Once Chaperone has found the approximate location of the child's phone, location information can be viewed including the nearest address, time they were located, speed and direction in which they are headed.
- 4 Press OK to view a map with the approximate location of your child's phone. On the map, the location is represented as a blue transparent area. The phone could be anywhere within that area.
- 5 Use the Navigation Key to pan the map in different directions and press OK for ZOOM.

Note: The location information is approximate, and accuracy may vary. You can also locate children online from the Phones page, which you can access directly after you log in or from the Phones tab. You can also locate children from the Locate page by clicking on the Locate tab.

Working with Child ZonesSM

A Child Zone allows you to be notified when a child arrives near or leaves the vicinity of a particular location. You can view Child Zone messages in your Inbox.

Create a Child Zone

You can create Child Zones online at from either the Phones page or the Child Zone page. An easy-to-use wizard guides you through the process of creating a Child Zone.

- 1 The Phones page displays which child you will be creating the Child Zone for. With the phone selected, click Create a New Child Zone. From the Child Zone page, select a child from the dropdown menu and click Create Child Zone.
- 2 Specify a location for the Child Zone. If you want to use information from a previously created Child Zone, select a Child Zone from the dropdown menu. Click Next.
- 3 Enter a name for this location, such as "school." Click Next.
- 4 Define the boundary radius of your chosen location. Click Next.
- 5 Create a Child Zone notification schedule to indicate when and how you will receive Child Zone messages (for example, you can be notified every time Cindy arrives at school).
- 6 Specify how long the Child Zone will remain active; for example until the first notification. Click Next.
- 7 Enter the phone number of the person who will receive the Child Zone messages. Click Create Child Zone.
- 8 When the child crosses the boundary, the Child Zone will trigger and send a text message directly to your phone.

View Child Zone details:

- From the Child Zone page, click on a Child Zone to view its details.
- From the Phones page, select a Child phone and then click View All Child Zones.

Cancelling a Child Zone

- 1 Click on a Child Zone to select it.
- 2 Click on Delete Child Zone. The Child Zone is cancelled.

Note: Information from recently cancelled Child Zones is still available for you to use when creating new Child Zones.